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News Release

For Immediate Release

UNISON CONSULTING APPOINTS NEW TALENT, EXPANDS RETAIL PRACTICE

CHICAGO (August 26, 2015)-- Unison Consulting, Inc., (Unison) has announced the expansion of its retail concessions division with the hiring of three industry leaders and supporting staff. Unison named Kathleen Verret as director of retail operations, Katherine Knuth as director of strategy and development and Ken Buckner as retail concessions director. Unison has also added experts in food safety, quality assurance and customer experience management and additional staff to oversee tenant construction of airport concession facilities.

Kathleen Verret is a 20 year airport industry veteran with experience managing and directing airport concession and lease programs at medium and large hub airports, including Metropolitan Washington Airports Authority and Lambert-St. Louis International Airport. As a properties director, Verret has delivered yearly increases in non-aeronautical revenue and superior customer service survey results. Verret will oversee the management of day-to-day concessions operations at Chicago O'Hare and Midway International Airports in her new role.

Katherine Knuth, an experienced property management professional and the former general manager of Louis Joliet Mall, joined Unison to oversee concessions program development at O'Hare and Midway. Knuth brings over 10 years of retail property management and operations experience to this new role. As a retail property manager, Knuth collaborated with ownership partners to facilitate property income drivers, expansion, marketing analysis, lease procurement and contract negotiations. As director of strategy and development, Knuth will be responsible for program marketing and the creation and execution of revenue-enhancement initiatives.

Ken Buckner has extensive experience in airport concessions and shopping center management, marketing, program analysis, customer service development and planning. During his tenure leading consumer and development marketing for a Westfield regional shopping center, the center established record highs for overall sales volume. Buckner also served as the primary on-site client liaison for Westfield with the staff at Metropolitan Washington Airports Authority. In his role as a Unison director, Buckner will consult airport clients in retail strategy, planning and development.

"Concession revenue has become a major revenue source for airports and airports are beginning to look more and more like shopping malls, Unison is creating a blend of staff with mall management and brand-protection experience, and who understand the nuances of retail at airports," said Yovette Drake, President of Unison Consulting.

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About Unison Consulting, Inc.

Unison Consulting, Inc. (www.unison-ucg.com) is a leading aviation consulting firm with over 25 years of experience in assisting airports in the areas of finance and economics, retail concessions planning and management, information technology, and airport planning. Since its founding in 1989, the firm's consultants have provided consulting services to more than 100 airports, government entities and aviation authorities. Unison Consulting is headquartered in Chicago with offices in Orange County (CA) and St. Louis. Unison Consulting is a privately-held, certified minority and disadvantaged business enterprise (M/DBE).

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